

Kids Club Rules of Use

Kids Club at Vidago Palace Hotel offers children a supervised daily program focused on adventure, creativity and exploration. Children are encouraged to open the door to their imagination and participate in activities including experimental activities, plastic expression, musical expression, origami, cooking and sport. Each child has the opportunity to bring home his or her memory. Activities are followed by lunch, providing the perfect occasion to make friends.

1. Access conditions

- Must enter and exit main entrance except in emergency situations;
- Children who have symptoms of a serious health problem should not access the Kids Club;
- The use of the Kids Club is reserved for children aged 4 years or older;
- Access to the facilities of the Kids Club has an associated cost that will depend on the session time desired (see price list).

1.1. Internal and external customers (hotel guests and guests with hotel services)

- Reservations and fulfillment of the responsibility will be made at the main reception of the hotel;
- Those responsible for the child should accompany them to the Kids Club and deliver their belongings (sunscreen, hat and swimwear), respecting the program's end and start times;
- In the delivery of the term of responsibility in the Kids Club will be given to each child an identification bracelet according to the chosen program.

2. Rules and Regulations of use

2.1. Kids Club

The Vidago Palace Hotel wishes that the children can comfortably enjoy the facilities respecting the following rules imposed by the institution:

- The Kids Club can only be used by children aged 4 years or older;
- Those responsible for the child should only stay long enough for the child to "settle in";
- The management of the Hotel is not responsible for any damages or injuries to children during the use of the facilities;
- If the child needs some specific or specific health care care, his / her caregivers should communicate to the team;
- Those responsible for the child assume any responsibility for reckless, malicious or aggressive conduct in the event of damages to third parties;
- Smoking and alcohol consumption are not allowed in the kids club;

Kids Club Rules of Use

- The use of mobile phones, personal computers and tablets is not allowed;
- Nudity in the Kids Club is not allowed;
- Glass objects are not allowed.

1.2. Kids Club Outdoor Pool and Outdoor Area

- Children should shower before entering the pool;
- Jumps or dives are not allowed;
- Running on the floor by the pool is not allowed;
- Glass objects are not allowed by the pool.